

# Business Continuity Policy Statement

## Introduction

This Business Continuity Policy Statement provides a commitment by Belfast Harbour to meet the business continuity requirements of our customers and other stakeholders by operating a business continuity management system (BCMS) that conforms to ISO 22301:2019, The International Standard for Business Continuity Management.

## Scope

Port operations and supporting key services, excluding estate management activities carried out by Facilities and Property Departments.

## Purpose

Business Continuity Management has been established to ensure that Belfast Harbour continues to deliver a minimum level of service to our key customers in the event of any disruption.

The business continuity policy provides a structure through which:

- A Comprehensive BCMS is established, maintained, tested, quality assured and promulgated;
- Key services, together with their critical processes, activities and supporting resources and interdependencies, are identified;
- Business impact analysis and risk assessment are applied to critical processes, activities and resources;
- Business continuity objectives are set and progress towards them is monitored, and
- Plans are developed to ensure continuity of those services deemed to be business critical at a minimum acceptable level and to achieve recovery within a specific time frame following a disruptive event.

Belfast Harbour is committed to:

- Recover key services to our customers in times of disruption;
  - Make best use of personnel and other resources at times when both may be scarce;
  - Minimize the period of disruption to Belfast Harbour and the customers we serve;
  - Improve the resilience of our infrastructure to reduce the likelihood of disruption;
  - Mitigate the operational and financial impact of any disruption;
  - Review and revise plans to support business continuity at regular intervals, and
  - Comply with all applicable legislation and other requirements related to business continuity
- Continually improve the suitability, adequacy and effectiveness of our Business Continuity Management System.

## Policy Review

This policy statement is periodically reviewed by the Leadership Team to ensure that it remains relevant and appropriate to the scope of activities conducted by Belfast Harbour.



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Joe O'Neill  
Chief Executive